

QUALITY POLICY

Casale has been a leading global player in chemical technologies since 1921. In more than 100 years of history, **Casale** has consistently fortified its global standing as a foremost provider of cutting-edge technologies and integrated engineering solutions tailored to the production of fertilizers and essential base chemicals.

Distinguished as one of the select few licensors with the capacity to provide comprehensive fertilizer production technologies, **Casale** is the only one covering the entire spectrum, including ammonia, urea, nitric acid, nitrates, phosphates. In addition, technologies for pivotal chemicals like melamine and methanol are also in its portfolio.

Our commitment to excellence extends to the internal development of pioneering technologies. We endeavor to create, manufacture, and offer systems and plants employing diverse technological solutions, complemented by ancillary services meticulously designed to align with and exceed customer expectations.

In adherence to our dedication to quality, **Casale** has adopted a Quality Management System compliant with ISO 9001:2015 and guided by the seven core Quality principles: customer focus, leadership, engagement of people, process approach, improvement, evidence-based decision making and relationship management.

From these principles, the following objectives have been formulated:

- **to introduce** innovative and sustainable products, alongside the finest available technology, while offering expert technical guidance through our specialized team and responsive customer assistance
- **to foster** robust partnerships with our most significant suppliers, thereby cascading and instilling the same level of commitment as articulated in our current Quality Policy. This approach is undertaken with the ultimate aim of maximizing value for our esteemed customers
- **to cultivate** an organizational culture that draws from these Quality principles, serving as a cornerstone for achieving flexibility, efficiency, and effectiveness in our operational framework
- **to increase** process efficiency through the implementation of sound methodologies, a systematic approach to continuous improvement, an intensified focus on performance metrics, structured data analysis, and the adoption of suitable digital tools

Casale's unwavering commitment to these objectives is an embodiment of our pledge to consistently deliver exceptional service and meet the evolving demands of our valued customers.

Novembre 2023
Federico **Zardi** | CEO



HSE POLICY

HEALTH, SAFETY AND ENVIRONMENTAL (HSE) POLICY

At Casale, we consider responsible **HSE management**, whether within our offices, on-site, or at client premises, an indispensable prerequisite for the **successful execution** of our projects.

Our primary objective is to elevate the awareness of HSE principles among all employees, instilling a culture where these principles take precedence in every single activity. We all share the same commitment to HSE, fostering this commitment proactively at all organizational levels, while safeguarding our integrity and reputation.

From these principles, the following objectives have been defined:

- **adherence to Applicable Standards:** We are dedicated to complying with relevant legislation, international standards, codes of practice, as well as client and company HSE requirements
- **rigorous Risk Management:** We ensure a meticulous identification and assessment of all HSE risks, evaluating the adequacy of mitigation and control measures to prevent injuries, negative health impacts, pollution, and contamination
- **empowering Our Workforce:** We are committed to equipping all employees with the requisite knowledge and skills to carry out their tasks safely, while fostering awareness for the benefits of a healthy lifestyle
- **active Participation and Consultation:** We promote active engagement and consultation among all employees in HSE matters. Everyone holds the mandate to intervene whenever safety or environmental integrity is compromised, ensuring the protection of ourselves and our colleagues.

Novembre 2023
Federico Zardi | CEO

